WESTERN pet supplies
CCS International Pty Ltd ABN 59 079 517 310

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CUSTOMER ACCOUNT APPLICATION

Please complete all sections relevant to your application. Wildlife carers may apply without an ABN. Trade references are only required if credit terms are requested. There is no minimum order value for an approved wildlife carer account. The payment terms applicable to the account, together with product prices, GST, freight and any other applicable charges, will be confirmed by Western Pet Supplies. All information provided will remain private and confidential. If you require additional space, please attach a separate sheet.

A. APPLICANT DETAILS:

APPLICANT OR REGISTERED BUSINESS NAME: _____

TRADING NAME: _____

ABN, ***IF APPLICABLE:*** _____

ENTITY TYPE: _____

STREET ADDRESS: _____

_____ **POST CODE:** _____

POSTAL ADDRESS: _____

_____ **POST CODE:** _____

PHONE NUMBER: _____ **FAX NUMBER:** _____

EMAIL ADDRESS: _____

PRIMARY CONTACT: _____ **MOBILE:** _____

ACCOUNTS CONTACT, ***IF DIFFERENT:*** _____ **PHONE NUMBER:** _____

ACCOUNTS EMAIL: _____

ORDERING CONTACT, ***IF DIFFERENT:*** _____ **PHONE NUMBER:** _____

ORDERING EMAIL: _____

WHAT IS THE PRIMARY PURPOSE OF THIS ACCOUNT?:		WHERE WILL WE BE DELIVERING YOUR ORDER?:		ARE THERE ANY DELIVERY CONDITIONS WE NEED TO BE AWARE OF?:	
	RETAIL SALES: ONLINE		BUSINESS ADDRESS		FORKLIFT ON SITE
	RETAIL SALES: SHOPFRONT		RESIDENTIAL ADDRESS		NO FORKLIFT ON SITE
	GOODS USED TO RUN A BUSINESS		OTHER, *PLEASE SPECIFY BELOW*		HAND UNLOAD REQUIRED
	WILDLIFE RESCUE & REHABILITATION				TAILGATE UNLOAD REQUIRED
					OTHER: _____ _____

WHAT IS YOUR TYPICAL ORDER SIZE?:

	CARTON DELIVERY
	PALLET DELIVERY

DELIVERY ACKNOWLEDGEMENT: I confirm that the delivery address and access information provided are correct. If I authorise goods to be left unattended or accept delivery without a signature, delivery will be treated as completed when the goods are left at the nominated location. I understand that redelivery, tailgate, hand-unload or other special delivery charges may apply where required.

B. TRADE REFERENCES — COMPLETE ONLY IF CREDIT TERMS ARE REQUESTED:

1. COMPANY NAME: _____

CONTACT NAME & TELEPHONE NUMBER: _____

CURRENT CREDIT LIMIT: _____

2. COMPANY NAME: _____

CONTACT NAME & TELEPHONE NUMBER: _____

CURRENT CREDIT LIMIT: _____

TERMS & CONDITIONS

ACCOUNT APPROVAL

Wildlife carer accounts are subject to approval by Western Pet Supplies. Applicants may apply without an ABN. Western Pet Supplies reserves the right to approve, decline, suspend or close an account at its discretion. Once an account is approved, the applicant will receive a welcome email confirming the account approval, account number, applicable payment terms and website login details to view pricing and place orders.

PAYMENT TERMS

Accounts may operate on C.O.D. or approved credit terms, as determined by Western Pet Supplies. For C.O.D. accounts, payment must be received before goods are dispatched or collected. Where credit is approved, invoices must be paid within the period confirmed by Western Pet Supplies. Credit approval and payment terms may be reviewed, varied or withdrawn at any time. Interest may be charged on overdue amounts at the rate of 10% per annum, and the customer agrees to pay reasonable costs incurred by Western Pet Supplies in recovering overdue amounts, to the extent permitted by law. Western Pet Supplies may suspend supply or withhold discounts while an account is overdue.

PRICING AND GST

Prices are exclusive of GST unless stated otherwise and may change without notice. Discounts, freight and other charges are confirmed when the order is placed.

ORDERS AND AVAILABILITY

Orders are subject to acceptance and stock availability. Changes may not be possible after release to the warehouse and unavailable goods are not automatically backordered.

DELIVERY AND FREIGHT

Freight, redelivery, residential delivery, tailgate, hand unload and special access charges may apply and may change.

CREDITS, CLAIMS AND RETURNS

Goods should be checked on arrival. Claims should be reported within 48 hours and include the invoice or order number and supporting evidence. Returns require prior approval, and change-of-mind returns may attract freight or restocking charges.

DECLARATION

I confirm that the information provided in this application is true and correct. I understand that any account approved by Western Pet Supplies will operate on the payment terms confirmed to me in writing, which may include C.O.D. or approved credit terms. There is no minimum order value; however, freight and other applicable charges may apply. Western Pet Supplies may approve, decline, suspend or close the account at its discretion. By signing below, I confirm that I have read, understood and agree to the Terms and Conditions contained in this application.

NAME: _____

SIGNATURE: _____

DATE: _____